

Refunds Policy

- A. An Artisan is permitted to cancel her stall before 48 hours from the draw for the allotment of stall.
- B. If the Artisan does not get allotted a stall by way of the draw, the amount paid by the artisan for the Registration/booking of stall shall be refunded.
- C. The Corporation shall hold the booking amount till the successful completion of the exhibition.
- D. Corporation shall initiate refunds within 7 (Seven) business days from the date after the completion of the exhibition. The refund will reflect in the Artisan's bank account within such reasonable time (subject to the policies of the Artisan's bank in case of bank account/credit card refunds) from the date on which Corporation initiates the refund. All refunds shall be subject to applicable charges as may be deducted by the Artisan's bank.
- E. The allotment of the stall shall stand cancelled if the artisan to whom the stall is allotted chooses to remain absent/ does not appear on the first day of the exhibition and mark her attendance. The Corporation will not refund the booking/registration amount to the artisan whose stall has been cancelled due to non-appearance.
- F. If any artisan has allotted stall during exhibition in middle of exhibition for any period, refund will not be given to artisan for initial difference period.
- G. No cancellations are allowed after the allotment of stalls by way of draw.

Grievance Redressal

Any grievances relating to the Cancellation, and Refund Policy may be directed by you to the grievance officer of Corporation who can be contacted at Gujarat women Economic Development Corporation Ltd., Block-8, Floor-9, Udyog bhavan, Gandhinagar. (gwedcgnr@gmail.com)